



## **eChart 2022 is now available for direct web browser access!**

Benefits of the eChart 2022 upgrade include:

- ✓ replacing Internet Explorer with support for modern browsers
- ✓ compatibility with macOS Safari
- ✓ customizable user preferences
- ✓ flexible screen sizing
- ✓ no change to clinical information

Users are to enter their existing username and password when logging in. Personal bookmarks or favourites must be updated directly.

**Shared Health managed sites:** The eChart links/desktop icons, along with the Shortcut website, have been updated to access eChart 2022. Users may need to refresh the website or log off and back on from their workstations to see the update. Regionally managed Electronic Medical Record (EMR) and Electronic Patient Record (EPR) users can access eChart 2022 if desired by using a supported web browser and going to <https://echart.sharedhealthmb.ca>.

**All other sites:** eChart 2022 can be accessed directly from a supported operating system and web browser and going to <https://echart.sharedhealthmb.ca>. Authorized Sponsors received technical requirements with further information on November 14, 2022. When your site is ready to migrate, contact your IT support with the technical requirements or contact your EMR vendor about how to access eChart 2022.

### **Training**

We strongly recommend all users watch the 20-minute eChart 2022 Navigation Training Video, **available at** <https://echartmanitoba.ca/hcp/training/>. If you have further training questions, you can register for a "Your Questions Answered Live" session with an eChart trainer. A link to the registration form is provided at the end of the eChart 2022 Navigation Training Video. Additional training material is also available at <https://echartmanitoba.ca/hcp/training/>.

### **What's next?**

Access to eChart 2022 is underway for:

- eChart launch from regionally managed Electronic Medical Records (EMR)
- Integration with Electronic Patient Record (EPR)
- External access via token/FOB

Details will be shared as they become available.

**Support**

If you encounter issues using eChart 2022, contact the Shared Health Service Desk at 204-940-8500, toll-free 1-866-999-9698, and select option #7, or email [servicedesk@sharedhealthmb.ca](mailto:servicedesk@sharedhealthmb.ca).

For general eChart questions, contact us at [echart@sharedhealthmb.ca](mailto:echart@sharedhealthmb.ca), phone 1-855-203-4528, or visit [echartmanitoba.ca](http://echartmanitoba.ca).